

Supplementary Occurrence Report

Hampshire Constabulary

Printed: 06/07/2017 15:35 by 21945

Occurrence: [REDACTED] Prem Licence (Management Occurrence)

Author: #21945 RACKHAM, P.
Entered by: #21945 RACKHAM, P.

Report time: 16/03/2017 16:18
Entered time: 16/03/2017 16:18

Remarks:

TP Failure advise to DPS

Report:

From: Rackham, Peter

Sent: 16 March 2017 16:18

To: [REDACTED]

Subject: Test Purchase Failure 12/03/2017

Dear Caroline

As I am sure you are aware by now, the premises were subject to a Test Purchase operation on Sunday 12th March 2017. This was to check the Challenge Policies that you have in place at the premises. Unfortunately the member of staff working the bar sold alcohol to two 16 year olds.

As such the staff member was issued a Penalty Notice of £90. This was done with the duty manager/supervisor present.

Moving forward there will be a further test purchase within three months. As the law stands a further test purchase failure within this time may be considered as the persistant sale of alcohol and subject to the following:

Prosecution of the DPS for the persistant sale of alcohol

Or

Closure notice to prevent the sale of alcohol for a period of between 48 hours - 14 days.

Review of the premises licence.

All of these measures have the ability to impact hugely in a negative way on the business and are not measures that we wish to impose upon businesses in the city.

As such it is vitally important that the premises takes measures to prevent this from occuring again. I am more than happy to discuss this matter with yourself or the DPS should you require this. I would strongly urge you to consider the following:

Retraining of the staff member involved and documentation to show this

Reiteration of challenge 25 and the importance of this and documentation to show all staff members

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involved in the sale of alcohol have taken this

Refusals logs implemented and used on a regular basis

Obviously this list is not exhaustive and the more positive things implemented, the less likely you are to have a repeat failure.

Please can you advise me what measures you shall be taking as soon as possible.

Kind Regards

Pete

*PC 21945 Pete Rackham
Licensing and Alcohol Harm Reduction Team
Portsmouth Civic Offices*

Licensing Home Page

<http://www.hampshire.police.uk/internet/advice-and-information/licensing/>

ANNEX B

Supplementary Occurrence Report

Hampshire Constabulary
Printed: 06/07/2017 15:38 by 21945
Occurrence: Prem Licence (Management Occurrence)

Author: #21945 RACKHAM, P.
Entered by: #21945 RACKHAM, P.

Report time: 06/04/2017 17:01
Entered time: 06/04/2017 17:01

Remarks:

Actions taken by the Premises following closure notice and second TP Failure

Report:

From: Lee Price
Sent: 05 April 2017 17:10
To: Rackham, Peter
Subject: FW: Portsmouth North

Good Evening Peter, please see below

Lee Price | General Manager

Holiday Inn Express Portsmouth North | Eastern Road | Farlington | Portsmouth | PO6 1UN
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Lee Price | General Manager

Holiday Inn Express Southampton | Adanac Park | Nursling | Southampton | SO16 0YP
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From: Lee Price
Sent: 05 April 2017 17:14
To: peter.rackham
Subject: Portsmouth North

POLICE ANNEX B

ANNEX B

Good Evening Peter

Reference the papers you have served to the Hotel on 05.04.17, I would like to advise that we have taken the below steps

Team meeting called where all staff will be retrained on challenge 25 via a flow training portal

New application for DPS has been sent adding the Deputy GM

Have requested through trading standards an external course to be held at the Hotel for all team members

Authorisation to serve mandates issued to all team members this week outlining the severity of failing the challenge 25 policy

Our solicitors will be in Touch reference the notice served

Kind Regards

Lee Price | General Manager

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